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Executive Summary

Current debates on the right to information revolve around factors such as the type of information that qualifies to be public interest information; categories of persons who can seek, access, and receive information; the institutions that have an obligation of making information public, and the acceptable restrictions to the right. Despite the importance of the right to information, its aspects in relation to enhancing access to legal information are poorly understood. Across Africa, many nations struggle with implementing this right to ensure equitable access to justice. This briefing paper examines the role of the African Union (AU) in enforcing the right to information in Africa. The paper proposes a broader conceptualization of the right, particularly, with regard to providing access to the law including legislation, case law and Gazettes and information on the operation of courts during a disaster, health emergency or crisis. It draws on the African Legal Information Institute’s (AfricanLII) scorecard on open access to law in Africa (African Law Index) and the Data for Governance Alliance (DG4A) scorecard on Access to Courts during COVID-19 (Justice Undeterred: Africa’s Legal Landscape in the Face of COVID-19) to highlight key areas that require AU and State intervention.
Background

The right to information is important for enhancing the rule of law, participatory democracy, transparency, accountability in governance, promotion of other human rights and development.¹ The phrases ‘right to information’, ‘freedom of information’, and ‘access to information’ are often used interchangeably when referring to the entitlement to seek, access and receive public interest information.² The right to information is a central component of the right to freedom of expression.³ Regional and international human rights bodies have progressively interpreted and expanded the freedom of expression to include the right to information as an implied right under freedom of expression.⁴ However, most newly adopted (post 2010) constitutions in Africa make provision for the right of access to information as a separate and distinct right from the freedom of expression.⁵ Half of the African countries have access to information laws, but there are still gaps in implementation, oversight and enforcement of these laws.⁶ Rampant corruption, access denials, and human rights abuses due to broad restrictions on the right continue to undermine the right to information in Africa.⁷

The right is subject to limitations, provided those limitations adhere to certain normative standards prescribed in international and regional human rights law. The restrictions must be in pursuit of legitimate purposes, must be lawful, must be necessary and must be proportionate.⁸

The role of the African Union in enforcing the right to information in Africa

Aspiration 3 of Agenda 2063: The Africa We Want “An Africa of good governance, democracy, respect for human rights, justice and the rule of law” requires States to respect and protect human rights at all times, including during periods of public emergencies, disasters and health crises. The right to information is critical for the achievement of this aspiration as it facilitates the enjoyment of other human rights and underpins

⁷ Ibid.
several key components of good governance and democratic societies. Notwithstanding the challenges in ensuring the consistent implementation and compliance by member states, the African Union (AU) has made significant strides in the protection of the right to information in Africa. It has established six treaties that recognize the right to information: article 9 of the African Charter on Human and Peoples’ Rights, article 19 of the African Charter on Democracy, Elections and Governance, article 9 and 12 (4) of the African Union Convention on Preventing and Combatting Corruption, article 10 (3d) and 11 (2i) of the African Youth Charter, article 6 of the African Charter on Values and Principles of Public Service and Administration and article 3 of the African Charter on Statistics.

The AU also promotes the adoption and implementation of the right, through norm setting in soft law. Before 2010, the African Commission on Human and Peoples’ Rights (the African Commission) struggled to initiate soft law on access to information in Africa. The process of developing a blueprint for member states to adopt access to information legislation began in November 2010, following the adoption of Resolution 167 (XLVII), Resolution on Securing the Effective Realisation of Access to Information in Africa. The African Platform on Access to Information Declaration of 2011, furthered the development of the right to information by providing key principles essential to the full realisation of the right to information. In 2012, the African Commission on Human and Peoples’ Rights (the African Commission) passed the Resolution to modify the Declaration of Principles on Freedom of Expression to include Access to Information and Request for a Commemorative Day on Freedom of Information. After a two and a half year’s process, the African Commission adopted the Model Law on Access to Information for Africa (the Model Law) on 23 February 2013 and launched it on 12 April 2013. The Model Law was the first of its kind to be adopted by the African Commission and it is described as an important landmark in the development of soft law by the Commission. The access to information landscape in Africa has improved significantly since the adoption of the Model Law. In the same year, the Pan-African Parliament passed the Midrand Declaration on Press Freedom in Africa which calls on member states to use the Model Law to adopt and review access to information laws.

Principle 4 of the Principles on Freedom of Expression in Africa of 2019, requires the most favourable provision for the full exercise of the right to information to prevail when there is a conflict between domestic and international human rights law. In 2016, UNESCO adopted 28 September as the International Day for Universal Access to Information, after intense lobbying by the African Platform for access to information. Most recently, in 2022, the Executive Council endorsed the AU Data Policy Framework which aims to provide an enabling policy environment for Africans to maximize the benefits of a data driven environment.

The AU monitors members states’ compliance with the right to information. The African Commission, through

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10 The blueprint is the Model Law on Access to Information for Africa, 2013.
12 Ibid.
the office of the Special Rapporteur on Freedom of Expression and Access to Information in Africa, prepares reports and makes recommendations which highlight priority areas for State intervention. The Special Rapporteur may write appeals to state officials requesting them to investigate rights violations with consent from member states. The African Commission also encourages and provides technical assistance for the development of access to information laws in member states.

The AU has embraced a leading role in safeguarding the right to information in Africa. It has developed a fairly progressive normative framework for the protection of the right to information in Africa. The responsiveness of the AU to the Covid-19 pandemic, further underscores its readiness to adapt this framework to address contemporary challenges in Africa. It is important to note that the duty to ensure the domestic implementation of these normative standards on the right to information lies with the member states. Around 27 countries in Africa have statutory guarantees to the right to information. However, right to information laws have made minimal impact in addressing the challenges of democracy in Africa. The implementation framework has been hindered by the fact that soft law lacks strong enforcement mechanisms. The varying historical contexts, levels of development and capabilities in African countries also influence how the countries implement and benefit from access to information policies. This may be an indication of challenges at the members states’ level or the AU system’s level: either member states do not fully integrate AU’s normative framework and fail to meet the standards and principles for access to information in their policies and practices, or there is lack of commitment to implement the existing laws; the AU needs to broaden its framework to adequately address the needs of Africans.

Right of access to legal information

The administration of justice is carried through an integrated system comprising courts, law enforcement agencies, prisons and correctional facilities, lawyers, legal aid organizations etc. A proficient justice system should ensure equitable access to justice for all, regardless of circumstances, including disasters, public emergencies, and crises. An important aspect of this access is the access to legal information including the law and information on the operation of courts during crises. The right to access legal information stems from the State obligation to publish information about their functions, powers, structures and procedures.

Right to access law: legislation, case law and Gazettes

The State has a duty to ensure the proper functioning of legal systems and enhance equitable access to justice. This involves providing readily accessible legal information to help citizens and other people

13 For example, on May 30 2013, Pansy Tlakula / Special Rapporteur, together with the Special Rapporteur on Human Rights Defenders, Honorable Commissioner Reine Alapini-Gansou, sent a joint letter of Appeal to the Republic of Burundi on the adoption of a new Draft Media Law (the Law) by Burundi’s National Assembly and Senate on 3 and 19 April 2013 respectively. See Pansy Tlakula, Intersession Activity Report, 54th Ordinary Session (2013).


15 The paradox of the right to information law in Africa

16 See the obligation to publish public information in the Model Law on Access to Information for Africa 2013.
understand and engage with their rights and responsibilities. Access to law also impacts foreign investment and, consequently, development in Africa. Potential investors are hesitant when they cannot determine the certainty and stability of legal regimes.

The right to access legal information should be construed along the lines of the principle of open access. Open access addresses barriers to legal information such as complexity of legal language, availability in official and local languages, formats, privacy and copyright laws, technologies, public emergencies, disasters and health crises.

AfricanLII’s African Law Index assesses the status of open access to African law. It ranks 55 African countries based on their commitment to provide open access to three categories of legal information: legislation, case law and Gazettes. These rankings offer insights into how African countries are progressing in terms of facilitating open access to legal information, shedding light on their strengths and areas for improvement.

One of the most common myths about open access is that open access to information is achieved by merely publishing public information. The index identified 5 main essential elements for law to be deemed openly accessible:

- Law should be publicly available, i.e., without access restrictions.
- Law should be available for free, i.e., with no requirement to pay a fee.
- Law should be openly licensed, i.e., be in the public domain or exist as openly licensed collections.
- Law should be up to date i.e., recently updated.
- Law should be open and availed in a machine-readable format.

These elements align with article 9 of the African Charter on Human and Peoples’ Rights, which establishes the right to receive information and the duty of states to ensure the promotion and protection of this right. The Model Law on Access to Information for Africa 2013 and the Principles on Freedom of Expression in Africa incorporate these Charter principles and international standards, including accessibility to all without discrimination, the obligation for States to publish public information, and the need for a clear and unambiguous access process.

Kenya ranks top with an overall score of 93%, followed closely by Namibia with 89%, Uganda at 83%, Rwanda at 75% and South Africa at 74%. With Kenya leading in terms of providing access to legislation (100%) and case law (96%) and Rwanda (91%) in terms of providing access to Gazettes. 21 countries tied at the bottom for failing to provide access to legal information.

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18 Ibid.
19 Shepherd, Elizabeth. "Freedom of information, right to access information, open data: who is at the table?." The Round Table 104.6 (2015): 715-726.
20 Principles 26-36 of the Principles on Freedom of Expression in Africa.
The right to access the law remains insufficiently realized in Africa especially with respect to Gazettes. The index reveals that 60% of the surveyed African countries provide open access to at least one type of legal information. However, only 15% of the African countries provide access to a full set of the legal information. Notably, 35% of the countries give open access to more than one type of legal information, while, 25% of the countries give access to only one type of legal document. Alarmingly, 38% of the countries do not provide access to law.

**Right of access to information on the operation of courts during public emergencies, disasters and health crises**

Information is as important as water, food, medicine and shelter during public emergencies, disasters and health crises. During the COVID-19 pandemic, we witnessed the heightened importance of the right to information and government accountability. The COVID-19 pandemic exacerbated existing challenges to the enforcement of the right to information, with governments instrumentalizing the pandemic to expand the restrictions on the right. The pandemic highlighted the complexities of balancing the rights and duties of different stakeholders including individuals, governments and officials responsible for managing public interest information. People need access to timely and accurate information to make safe choices for their well-being and their families, while governments have a duty to disseminate public interest information and address disinformation. Meanwhile, the pandemic also disrupted usual administrative procedures for handling information requests and maintaining public records.

Public access to information must be incorporated as part of the disaster management responses in times of crises. Public authorities should proactively publish public interest information even in the absence of a request. This duty is based on the presumption that all information held by public bodies is public information. As part of the response to the COVID-19 pandemic, most African countries enforced lockdowns. The process of enforcing the lockdowns was ad-hoc and irregular especially during the first month of the pandemic (March-April 2020). Communication during this period was more focused on the need to control the

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21 This percentage accounts for 33 countries out of the 55 countries surveyed.
22 This percentage accounts for 8 countries out of the 55 countries surveyed. These countries include Kenya, Namibia, Uganda, Rwanda, South Africa, Tanzania, Algeria, and Côte d’Ivoire.
23 This percentage accounts for 19 countries out of the 55 countries surveyed.
24 This percentage accounts for 14 countries out of the 55 countries surveyed.
25 This percentage accounts for 21 countries out of the 55 countries surveyed.
26 IFRC. ‘World Disaster Report 2005’.
29 ‘International mechanisms for promoting freedom of expression: joint declaration by the UN Special Rapporteur on freedom of opinion and expression, the OSCE representative on freedom of the media and the OAS Special Rapporteur on freedom of expression’ (2004).
transmission of Covid-19 than explanations on its impacts and other related uncertainties.\textsuperscript{31} Aspiration 2 of \textit{Agenda 2063: The Africa We Want} highlights the importance of inclusive and participatory decision-making at all levels. It stresses the importance of involving various stakeholders in decision-making processes. Despite the existence of laws that mandate public participation in developing policies aimed at engaging stakeholders and soliciting their input, it is difficult to ascertain the extent to which African countries adhered to the requirement of public participation in developing and implementing strategies to respond to the COVID-19 pandemic. This suggests that, even with the legal and policy framework in place, the actual practice of involving the public and relevant stakeholders in shaping responses to the crisis may vary, and there is a need to assess and ensure the effective application of these principles.

The operation of the justice system (courts, police, lawyers, prisons) during crises is important to maintain social order, facilitate essential legal proceedings to protect vulnerable groups from the effects of the crises and to protect human rights. During crises, States are under a positive obligation to recognize and establish user-friendly systems that facilitate practical access to information on the operation of the justice system.\textsuperscript{32}

With regards to courts, crises may result in logistical barriers to the access to justice such as the inability to conduct physical court hearings or facilitate physical case filing. States, through the judiciary, must communicate any measures taken to change the operation of the courts.\textsuperscript{33} They must establish and execute emergency regulations that address access to information relating to court closures, remote proceedings, rescheduling, the use of online procedures for case filing, appearances, the recognition of electronic evidence, and the implementation of electronic case management systems.

AfricanLII’s scorecard titled \textit{Justice Undeterred: Africa’s Legal Landscape in the Face of COVID-19} examined 11 African countries ‘preparation in terms of facilitating and maintaining access to courts during the first month of the pandemic (March-April 2020)’. The scorecard revealed that all the 11 African countries had at least one court open during the first month of the pandemic with varying degrees of physical operations.\textsuperscript{34} They used press briefings to communicate precautionary measures on an ongoing basis, scaling down physical court operations while scaling up the use of virtual hearings in some or all types of matters. The information was then published on judiciary websites. While the pandemic presented an opportunity for African countries to promulgate or update rules on virtual hearings, admission of electronic evidence and electronic case management systems, this did not happen in countries like Malawi, Eswatini and Ghana.\textsuperscript{35}

\begin{footnotesize}
\begin{enumerate}
\item\textsuperscript{32} UNESCO ‘The Right to Information in times of crisis: Access to Information – Saving Lives, Building Trust, Bringing Hope!’ (2020).
\item\textsuperscript{34} Tanzania, South Africa, Uganda, Kenya, Botswana, Namibia, Ghana, Lesotho, Malawi, Zambia and Eswatini.
\item\textsuperscript{35} Ibid.
\end{enumerate}
\end{footnotesize}
The right to information during emergencies should be construed according to five main aspects: early warning, transparency, accessibility, access to the internet, independent media and participation. These aspects are discussed to highlight the role of the judiciary in keeping the public informed about court operations during a crisis.

**Link to judiciary**

**Early warning**

The role of the judiciary is to uphold the rule of law, protect individual rights, and provide legal guidance and remedies as necessary to ensure that justice is maintained, even in challenging circumstances. The concept of early warning in the context of changing the operation of courts during emergencies refers to the proactive identification of potential issues or challenges that may arise as a result of an emergency situation. It involves the timely recognition of factors that could disrupt the regular functioning of the judicial system and the formulation of strategies to address them effectively. However, a crucial question arises regarding the threshold for States to issue early warnings before and during a crisis, while balancing the risk of raising unnecessary panic or compromising public health measures?

**Transparency**

During public emergencies, the judiciary’s responsibility is to maintain trust in the legal system by offering transparent and unbiased information regarding modifications to court operations. This information should encompass the nature of measures, their legal foundation, timing, and review processes, all without generating unnecessary panic. The communication should be prompt, sufficient and accurate, allowing the public to understand the processes adopted by the government, their intention and desired outcomes. Striking the right balance in transparency is challenging, as an excess or lack of information may lead to panic and paranoia.

**Accessibility/open access**

The judiciary should ensure that information is accessible to all members of the public, including those with disabilities and those who may face barriers to access.

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There should be a clear, unambiguous and rapid procedures for accessing information on the disaster and the measures adopted by the judiciary. Accessibility of the information should be assessed based on whether it is: publicly available, free, openly licensed, up to date and availed in a machine-readable format. The information should also be accessible in official languages and local languages, as much as possible.

**Access to the internet**

Access to the internet plays a pivotal role in the judiciary's efforts to enhance access to information during emergencies. The internet allows the judiciary to maintain consistency in its communication practices by providing a reliable platform for sharing information. Regular updates can be efficiently disseminated to the public, ensuring that everyone has access to the latest developments. Websites, social media channels, and email communication enable the judiciary to convey critical information promptly and consistently. This online presence empowers individuals to stay informed about changes in court operations, legal procedures, and emergency-related measures. The internet also enables the judiciary to be adaptable and responsive to changing circumstances during a crisis. Online platforms provide the flexibility to adjust communication strategies in real-time. For instance, during evolving emergencies, the judiciary can use its online presence to update the public on court operational changes, safety measures, and relevant legal information promptly.

Consequently, the right to open and secure internet is a prerequisite for the enjoyment of the right to information including during public emergencies, given the migration of essential services to online platforms during these times.

**Independent media**

The media plays a crucial role in overseeing the judiciary’s actions during public emergencies and crises to ensure they are effective, ethical, and lawful. The judiciary often relies on the media to share critical updates on the operation of courts during emergencies. Unjustified restrictions on media freedom may impede its ability to report, investigate, and provide independent coverage. This, in turn, curtails the media's capacity to monitor and assess the judiciary’s responses. As a result, citizens may be derived of diverse perspectives, potentially leading to an incomplete understanding of the situation.

**Public Participation**

In the context of the judiciary's role in ensuring transparency and access to information during crises, it is vital to involve key stakeholders in the justice system, such as lawyers, civil society organizations, and the public. They hold a legitimate right to participate in shaping the responses and measures that affect the justice system. The judiciary should provide a platform for these stakeholders to express their concerns and take those

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38 Refer to the elements for law to be deemed openly accessible in the [African Law Index](https://www.africanlawindex.org/).

While it is recognized that public involvement may be limited during emergencies, determining who should participate becomes a key consideration. This raises questions about whether the focus should be on the most vulnerable individuals who are disproportionately at risk in the event of a disaster, or if it should extend to all stakeholders within the justice system. Additionally, evaluating the effectiveness of this participation is crucial.

**Conclusion and recommendations**

The right to access legal information encompasses six interconnected aspects: early warning, transparency, accessibility/open access, access to the internet, independent media and public participation.

African nations are struggling with implementing this right to ensure equitable access to justice, especially during crises. The AU should consider analysing the right to information in terms of access to legal information and provide recommendations for governments and other actors on:

- Early warnings: the right balance of transparency excessive vs lack of information during a disaster
- Open access to legal information
- Restriction of the right to information with reference to internet shutdowns and the media during a pandemic
- Public participation during crises who should participate and how their involvement qualifies as effective participation.

**END**